



For closed captioning concerns, please contact our captioning hotline:

Phone: 407-822-8401 or 1-800-972-9388 ext. 8401

Fax: 407-481-9902

Email: captioning.hotline@wftv.com

We will make every effort to respond or otherwise resolve your inquiry within 24 hours or the next business day.

Written closed captioning complaints should be directed to:

John Demshock

Director of Engineering

WFTV

490 E. South Street

Orlando, Florida 32801

Phone: 407-841-9000

Fax: 407-481-9902

Email: captioning.complaint@wftv.com

Before sending a formal written complaint we recommend you first contact our closed captioning hotline. We may be able to resolve your problem immediately without the need for a formal complaint. In any event, we will respond to your complaint within 30 days.